

Supplemental Provider Review Tool – Environmental Modifications

The waiver includes adult day services, attendant care, case management, homemaker, residential based habilitation, respite care, structured day program, supported employment, behavior management/behavior program and counseling, environmental modifications, healthcare coordination, occupational therapy, personal emergency response system, physical therapy, specialized medical equipment and supplies, speech-language therapy and transportation. These are waiver services options that can be provided and will be services that people are receiving. Not everyone will be receiving the same services, however. Some will receive Physical Therapy or Transportation or Attendant Care, or some other service that reflects their needs.

The **Provider Compliance/Consumer Satisfaction Tool** will be supplemented with the following tool depending on what waiver service the person is currently receiving. A review of the CCB/POC will determine what services the person has. The reviewer will determine by reviewing the CCB/POC and talking with the Case Manager the exact services the person has. By so doing, the Reviewer will take the appropriate supplemental Provider Review Tool to complete the Review. The following is an example of that supplemental Provider Review Tool for a person who is receiving **Environmental Modifications**:

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Waiver Services: Environmental Modifications Waiver Assurances Recommended Probes		Discovery Mechanisms Discovery mechanisms are not meant to be inclusive. They are meant to be suggestions to gather information for the Reviewer. Guidelines are intended to help the Reviewer to make decisions about the presence or absence of the Indicators. The Discovery mechanisms listed here in no way imply they are meant to be directives for completion, or a requirement to be answered in every instance.		
Environmental Modifications: Desired Outcome: <i>Environmental modifications are minor physical adaptations to the individuals home which are necessary to ensure the health, welfare and safety of the individual, which enable the individual to function with greater independence in the home and without which the individual would require institutionalization</i>		Spending Time With People (Initially during the conversation with the person using the Personal Outcome Measures®, then throughout the Review process.) Examples only: specific situations may change observations.	Conversations With People Selected Examples only: specific situations may change conversations with people.	Review of Documents Examples only: specific situations may change documents needing review.
EM I.A Environmental modifications	EM I.A.1 Environmental modifications are medically necessary and have direct medical or remedial benefit for the individual 1. Has the Environmental Modifications been documented as medically necessary by the	Observe environmental modifications to see if they meet the individual’s needs Observe to see if they appear to meet building codes and follows ADA Guidelines appropriate to	Ask the individual if someone conducted an assessment of their needs Ask the individual if they chose which providers to submit bids or estimates	Review personal file for an assessment of the individuals needs, POC/CC Review any documentation that will include the physician’s prescription for the

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	<p>individual's physician prescription?</p> <ol style="list-style-type: none"> 2. Did the individual choose which approved/certified providers will submit bids or estimates? 3. Are modifications individualized, specific, and consistent with, but not in excess of the individual's needs? 4. Is the individual satisfied that the modifications meet their physical needs? 	individual's needs.	Ask the individual if they are satisfied with the modifications	environmental modification.
EM I.B Documentation	<p>EM I.B.1 Documentation standards are met</p> <ol style="list-style-type: none"> 1. Is the identified direct benefit or need for modifications documented in the individuals POC/CCB? 2. If the person's home is a rented home or apartment was there a signed agreement from the landlord obtained for making the environmental modifications? 3. Are there receipts maintained for all incurred expenses related to the modifications? 4. Are there 1 year service provider warranties for environmental modifications maintained in the individual's personal file? 			<p>Review POC/CCB for evidence of need for modifications</p> <p>Review POC/CCP of approval of environmental modifications</p> <p>Review record for service provider warranties</p> <p>If renting review record for signed agreement from landlord</p> <p>Review record for incurred receipts</p>